

Public Safety Suite Enterprise

CentralSquare Public Safety Suite Enterprise offers the most comprehensive, end-to-end solution for police, fire and EMS agencies.

- Fastest Response Time
- Industry Leading Solutions

Best UX

Proven Track Record

MOBILI



• Save up to 2 minutes on TAKING 911 calls

CALL

- Control incomina NextGen voice and data to get the right resources to the precise location faster
- Provide dispatchers and responders with known hazards, location and person history from CAD
- Scalable to meet high call volumes in the largest natural disasters and incidents

• Cut response times by 2 DISPATCH minutes

- Get the quickest arriving units on scene based on real-time locations and roadway conditions
- Simplify mutual aid requests with CAD-to-CAD and get the right units to the incident faster
- Cloud redundancy ensures real-time data back-up and accessibility from secondary dispatch locations

Born on duty – UX focused

- Provides responders with seamless communication and real-time connection between dispatchers, command staff and partnering agencies
- Create a common operating picture for responders and dispatchers with access to live digital surveillance feeds on handheld devices
- Complete reports and enter digital evidence directly into case reports

• Reduce reporting time by 75% – NIBRS Compliant

RECORDS

- Reduce data entry and improve accuracy with highly configurable, web-based integration
- Keep your data clean with unmatched master name management
- Access your data anywhere from your tablet, laptop or handheld device

• Cut booking time by 66% JAIL

- Reduce booking time by importing demographics and charges from Records
- Automate reporting with connections to NCIC and statemandated systems
- Populate data from arrest and criminal histories to reduce data entry by 66%

• Close cases and work smarter **ANALYTICS**

- Identify patterns and trends across 911, CAD, Records, Jail and Digital **Evidence Management**
- Aggregate video and digital evidence to streamline management and close cases faster
- Collaborate with partner agencies to close cases faster

Call Taking 911 SMARTER CALL TAKING, SAFER RESPONSE



With more than 240 million 911 calls made each year, your dispatchers need proven technology that helps them work smarter. CentralSquare CAD+911 Enterprise efficiently handles NextGen data from multiple sources and provides a seamless integration between 911 and CAD. Real-time access to the CAD database and historical files improves responder safety by revealing known hazards, weapons, violent individual history and more for better-informed responses.

As the most trusted cloud-based CAD+911 solution, your agency can save money on IT costs while ensuring scalability through Amazon Web Services GovCloud and rest easier knowing that data is backed-up and the system is always available when its needed most, when lives are on the line. Save up to 2 minutes on every 911 call with an integrated CAD+911 Solution

• Upon CAD address validation, CAD and

EFFORTLESS 911 CALL HANDLING



 Dispatcher sees two suspects with weapons inside the bank and three citizens on the floor and provides a scene report to responding units

Computer Aided Dispatch FASTEST RESPONSE CALCULATIONS CUT RESPONSE TIMES



When lives hang in the balance, every second counts. CentralSquare CAD+911 gives your team the tools they need to save up to 2 minutes on every response. CentralSquare's routing server quickly determines what units are needed and calculates the fastest route based on current traffic and roadway conditions to ensure the quickest arriving unit is dispatched.

If a neighboring jurisdiction has a closer unit, CAD-to-CAD integration will automatically notify that agency of the mutual aid request and populate their CAD with the call information, eliminating the need for a phone call. CAD's Auto Dispatch and Unit Swap add to the time savings by continuously monitoring the status of available units to ensure the fastest arrival time.

The FCC estimates that reducing response times by 1 minute can save 230,000 lives annually

YOUR DISPATCHER WORKS QUICKLY

 Dispatcher is alerted alerted to new call in Active Call
 Queue and begins reviewing incident information • She quickly checks checks the status of assigned units to the call and provides additional updates • She seamlessly fulfills a mutual-aid request for Sheriff Department K9 using CAD-to-CAD interface with Sheriff's CAD system And then relays information received through Citigraf, powered by Genetec, to responding officers to ensure on-scene units have a common operating picture as events unfold She quickly draws scene perimeter on map and communicates all relevant details to responding units, including outstanding warrants, mug shots, detected gunfire shots, LPRinformed vehicle color and routing aids

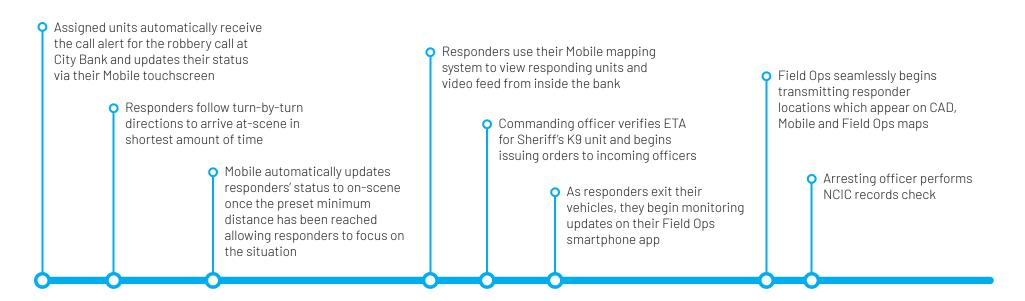
Mobile Born on duty - ux focused



Everything that bogs down a responder can increase response time. CentralSquare partnered with more than 40 agencies and invested more than 600 hours to design Mobile Enterprise to work the way you want it to. We focused on minimizing the number of clicks, highlighting critical information and proactively providing valuable safety information in a glanceable format to keep responder's eyes on the road. On-scene units can view the same digital media feeds as dispatchers and the Decision Support Center to ensure all responders maintain a common operating picture.

600 firefighters and law enforcement officers have died as a result of vehicle crashes since 2000

YOUR RESPONDERS ARE BETTER INFORMED



Records CUT REPORTING TIME IN HALF



Police Officers have the greatest impact when they are in the community. CentralSquare Records Enterprise is a web-accessible, cloud-based records management system with more than 20 years of successful NIBRS reporting and is designed to reduce administrative time so your officers have more time to engage in their community.

Agency administrators can configure workflows to ensure officers capture the data needed and Master Name Management eliminates duplicate records, retains accuracy and ensures data is only entered once

and shared across the entire suite. Handheld device integration with Field Ops lets officers quickly scan IDs and VIN numbers to run NCIC/state record checks and upload digital evidence directly into the case report, saving your officers time and sharing key information immediately with authorized detectives, attorneys and supervisors. Remote system maintenance means your IT staff can update your systems with a simple push of a link and your data is safe and secure in Amazon's GovCloud.

More than 20 years of successful **NIBRS reporting submissions**

REPORTS EASILY SUBMITTED FROM THE FIELD

Arresting officer accesses the case report and verifies that suspect information is prepopulated from NCIC queries

On-scene detective begins logging evidence collected by uploading digital photos of crime scene and relevant items found inside the bank

Several custom forms are seamlessly submitted, including the Arrest and Booking worksheet, Use of Force and CALEA required documentation

The Arrest and Booking O Completed report, information is available for jail personnel to access and prepare for the pending arrival

warrant applications and arrest affidavit are submitted to supervisor for approval

• Approved report is submitted and subject to analytic evaluations

Jail CUT BOOKING TIME BY 66%

Ш

Jail Enterprise enables jail facilities to monitor and record all inmate-related activities. Records Enterprise integration allows information to prepopulate arrest information like names and offenses into the cell booking wizard to increase data accuracy, avoid redundant data entry and ensure precautionary information is considered before placing inmate with an existing cell mate. Master name record management ensures officers are alerted to any warnings or medical conditions associated with inmates. Officers can document cell checks and update inmate notes from their tablets, on the go. The overall agency workflow can be configured to accommodate each agencies' needs to ensure personnel never miss a thing.

Automated intake process drops booking time by 66%

YOUR JAIL OFFICERS ARE READY AND WAITING

Arrest information is reviewed and appropriate precautions are taken to ensure safe transfer of suspect

 Jail Booking Officer starts
 Booking Wizard and reviews arrest information

> • Jail personnel prioritize the booking of suspect over lesser offenders based upon violent nature of crime

Receiving officers meet at vehicle and assist in transfer of suspect into predetermined holding cell separate from other inmates

> Jail personnel completes medical evaluation including physical exam and documentation of required medications

> > • Mugshot taken and seamlessly attached to master name record

Officer books inmate directly from case file and reviews master name information including gang affiliation, medical alerts and other relevant information to help determine security level classification and appropriate cell mate selection

> Jail personnel use Property and Evidence to seamlessly document suspect's personal property

Analytics close cases faster and work smarter



Agencies collect more data today than ever before. But more data doesn't always mean better outcomes. Public Safety professionals need tools that not only consolidate all relevant information into a single location, but also provides decision support and actionable insight for smarter and safer operations.

CentralSquare analytics include solutions for simplified data sharing and searching, patrolling strategies to improve citizen and responder safety, and easier digital media management and faster case resolution. With a full suite of integrated solutions, all relevant data is linked and easily accessed with AI/ML-informed insights to aid in better strategy and decisions.

Transform data dumps into connected, manageable decision support that improves outcomes

EASILY COLLECT, ANALYZE AND SECURELY SHARE YOUR DATA

 All relevant data is aggregated by CentralSquare DEMS and minors in video footage are easily redacted with built-in facial recognition and Redacted videos are seamlessly shared with investigators, attorneys and reporters, with detailed audit trails to maintain chain of 	Investigators search for burglary vehicle escaping the scene by inputting the vehicle color and partial license plate number caught in surveillance video into CentralSquare's search engine that queries multiple law enforcement databases that share data • • • • • • • • • • • • • • • • • •	Incident data is synthesized in analytic tools and patrol and asset placement strategies are updated, public crime map notifies citizens who have set alerts within radius for crime type, and briefing book prepared for next shift
--	---	--



More information at centralsquare.com

\$ 800.727.8088

⊠ info@centralsquare.com

© 2020 CentralSquare Technologies[®], LLC. All Rights Reserved.