

Z1 User Event: Introduction to CentralSquare

DETAILED AGENDA

Updated 9/7/19 - Subject to change

Tuesday, September 10, 2019
 2:00 PM - 7:00 PM EARLY REGISTRATION AT MAIN ENTRANCE
 5:00 PM - 7:00 PM WELCOME RECEPTION IN EXHIBIT HALL 2

Wednesday, September 11, 2019
 7:00 AM - 5:15 PM REGISTRATION AT MAIN ENTRANCE
 7:00 AM - 8:15 AM BREAKFAST IN EXHIBIT HALL 2
 8:30 AM - 9:45 AM OPENING GENERAL SESSION IN EXHIBIT HALL 1
 9:45 AM - 5:15 PM CUSTOMER EXPERIENCE ZONE IN GRAND BALLROOM
 9:45 AM - 5:15 PM CUSTOMER SUPPORT IN GRAND BALLROOM
 9:45 AM - 5:15 PM PRODUCT DEMOS IN GRAND BALLROOM
 9:45 AM - 5:15 PM DEMO THEATER IN GRAND BALLROOM

Start Time	End Time	Brand	Session Title	Presented By	Location	Room Set	Capacity	# Screens	Abstract / Session Description
10:00 AM	11:00 AM	Pro Suite	What's New and Coming in CAD?	Perri McPhee	Meeting Rooms 1&2	Classroom	80	1	Want to learn more about what is new and exciting in Pro Suite CAD and Mobile CAD? Join us for an overview of what has changed over the last year and get a sneak peek at what's coming. Learn how your agency can gain exciting functionality.
10:00 AM	11:00 AM	Pro Suite	Jail: Inmate Status Board Configuration & Utilization	Hailey Chesnutt	Meeting Room 3	Classroom	50	1	Discover how to configure and use the Inmate Status Board to help your jail run efficiently. Gain the ability to view inmates' locations, alerts, and restrictions at a glance using the Inmate Status Board. Configuration allows each facility to utilize the status board to best fit unique needs and procedures.
10:00 AM	11:00 AM	Pro Suite	NIBRS Reporting Within Records	Corey Blauwet, Stephanie Uher	Meeting Rooms 6&7	Classroom	80	1	See how UCR and NIBRS reporting is handled within Pro Records. We will discuss how the system was built to help simplify the state reporting process by reducing duplication of data. Additionally, we will review common NIBRS questions and how to solve them.
10:00 AM	11:00 AM	Pro Suite	Mobile CAD Templates	Carissa Selken	Meeting Rooms 8&9	Classroom	80	1	Get the most out of Mobile CAD. Explore the tools and options available in Mobile CAD to make it fit the way you work
10:00 AM	11:00 AM	Pro Suite	Pro Suite Reports: What You can do Next	Robert Schmidt, VA Game & Inland Fisheries	Meeting Rooms 11&12	Classroom	80	1	Pro Suite Reports is great for showing specific information, but we needed to see a lot of different information in a quick and easy way. This program combines over a dozen Pro Suite reports into SQL/MS Access database that can provide 18 different reports, both specific and general information, that can be used for statistical information or performance reviews on any officer in our Agency.
10:00 AM	11:00 AM	APS	VP2 eCitations - Overview & New Functionality	Andy Smit	Meeting Rooms 13&14	Classroom	80	1	This session will provide an overview of CentralSquare's go forward eCitation platform VP2. We will also walk you through some of the key differentiators within the VP2 solution and discuss new features in the works for 2020.
10:00 AM	11:00 AM	Pro Suite	Pro Suite Overview - Migration to Pro	Dan Freemark	Demo Theater	Theater	50	1	Pro Suite Overview - Migration to Pro
11:15 AM	12:15 PM	Pro Suite	Advanced CAD Unit Recommendation	Perri McPhee	Meeting Rooms 1&2	Classroom	80	1	Helping a dispatcher get the right units to the call is one of the biggest benefits Pro CAD can provide your agency. Join us for a deep dive into the intricacies of Unit Recommendation so you can become a master of your Pro CAD system. We'll cover end to end configuration and even explain what's happening behind the scenes so that you can be confident in your configuration.
11:15 AM	12:15 PM	Pro Suite	Jail Reporting: Tips & Tricks	Kristin Clark	Meeting Room 3	Classroom	50	1	See the new reporting features in action and explore some of the new jail data fields now available in this session highlighting best practices in getting your jail data out of the report generator.
11:15 AM	12:15 PM	Pro Suite	Going Live with Pro Suite? What You Need to Know	Nena McCalla, Karen Anderson	Meeting Rooms 6&7	Classroom	80	1	Joining the Pro Suite family? Come learn about the Pro Suite implementation process from kickoff to go live. We'll discuss each phase of the implementation and the expectations from all parties involved in order for your agency to have a successful go live.
11:15 AM	12:15 PM	Pro Suite	Custom Reports and Modules	Carissa Selken	Meeting Rooms 8&9	Classroom	80	1	Learn how to use advanced reporting tools to better extract data from Zuercher Suite. We'll go over advanced options and tips and tricks that make reporting as in depth as possible.
11:15 AM	12:15 PM	Pro Suite	Property & Evidence	Hailey Chesnutt	Meeting Rooms 11&12	Classroom	80	1	Join for an overview of the Property and Evidence Management options within Pro Suite. Discover the options for intaking, moving, and releasing items. Learn tips and tricks for easy and precise property management.
11:15 AM	12:15 PM	Field Ops	Using Smart Phones Effectively	Max Peltola, St Louis Park	Meeting Rooms 13&14	Classroom	80	1	Learn how St Louis Park uses smart phones with CentralSquare's Field Ops solution and Pro Suite to improve operational efficiency and access to data for both the officers in the field and command staff.
11:15 AM	12:15 PM	Field Ops	Field Ops Demonstration	Ben Statema	Demo Theater	Theater	50	1	Field Ops Demonstration
12:30 PM - 1:30 PM LUNCH IN EXHIBIT HALL 2									
Start Time	End Time	Brand	Session Title	Presented By	Location	Room Set	Capacity	# Screens	Abstract / Session Description
1:45 PM	2:45 PM	Pro Suite	Advanced CAD Commands	Carissa Selken	Meeting Rooms 1&2	Classroom	80	1	Learn what goes into making a command and what makes it work. We'll be going through common commands and how they're made as well as commands that are less commonly used and how they can help your agency.
1:45 PM	2:45 PM	Pro Suite	What's New and Coming in Jail?	Kristin Clark	Meeting Room 3	Classroom	50	1	Want to learn more about what is new and exciting in Pro Suite Jail? Join us for an overview of what has changed over the last year and get a sneak peek at what's coming. Learn how your agency can gain exciting functionality.
1:45 PM	2:45 PM	Pro Suite	Roundtable - RMS	Corey Blauwet	Meeting Rooms 6&7	Classroom	80	1	Have questions for the experts? Bring them to this dedicated Pro Suite Jail roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use Pro Suite Jail and share what's working for you.
1:45 PM	2:45 PM	Pro Suite	One Agency's Real World Use of Custom Forms	Jeff Brinkley, Jamie Simon	Meeting Rooms 8&9	Classroom	80	1	Find out how Mason City used the Pro Suite Custom Forms module to build out their own parking tickets. Jeff Brinkley and Jamie Simons will provide you with a real world example of how their agency used custom forms to fit their needs.
1:45 PM	2:45 PM	9-1-1	Operational Efficiencies of NG 9-1-1	Gary Loflin	Meeting Rooms 11&12	Classroom	80	1	What's new, better, and different in a "NG" PSAP? The presenter guides you through a few scenarios, followed by a quick overview of what NG9-1-1 is and what it means to your PSAP operation. Participants will walk away with an understanding of operational efficiencies NG 9-1-1 enables, and how they'll be able to implement future technology upgrades without expensive, major system upgrades.
1:45 PM	2:45 PM	Pro Suite	Pro Suite Reports: What You can do Next	Robert Schmidt, VA Game & Inland Fisheries	Meeting Rooms 13&14	Classroom	80	1	Pro Suite Reports is great for showing specific information, but we needed to see a lot of different information in a quick and easy way. This program combines over a dozen Pro Suite reports into SQL/MS Access database that can provide 18 different reports, both specific and general information, that can be used for statistical information or performance reviews on any officer in our Agency.
1:45 PM	2:45 PM	FDM Fire Records/APS	FDM Fire Records and APS VP2 eCitations Demonstration	Andrew Campbell	Demo Theater	Theater	50	1	FDM Fire Records and APS VP2 eCitations Demonstration
Start Time	End Time	Brand	Session Title	Presented By	Location	Room Set	Capacity	# Screens	Abstract / Session Description
3:00 PM	4:00 PM	Pro Suite	Interconnected CAD - What's Coming?	Perri McPhee, Paul Shupe	Meeting Rooms 1&2	Classroom	80	1	Come see what's brewing for Interconnected CAD. We'll lay out the plan for Pro CAD integration with the new Tellus interoperability products Aware, Notify, and Unify and discuss what that means for you today and in the future.
3:00 PM	4:00 PM	Pro Suite	Roundtable - Jail	Kristin Clark	Meeting Room 3	Classroom	50	1	Have questions for the experts? Bring them to this dedicated Pro Suite Jail roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use Pro Suite Jail and share what's working for you.
3:00 PM	4:00 PM	Pro Suite	What's New and Coming in RMS?	Corey Blauwet	Meeting Rooms 6&7	Classroom	80	1	Want to learn more about what is new and exciting in Pro Suite Records? Join us for an overview of what has changed over the last year and get a sneak peek at what's coming. Learn how your agency can gain exciting functionality.
3:00 PM	4:00 PM	Field Ops	Roundtable - Field Ops	Marcus Edgington	Meeting Rooms 8&9	Classroom	80	1	Have questions for the experts? Bring them to this dedicated Field Ops roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use Field Ops and share what's working for you.
3:00 PM	4:00 PM	LETG	Roundtable - LETG	Rob Ash	Meeting Rooms 11&12	Classroom	80	1	Have questions for the experts? Bring them to this dedicated LETG roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use LETG and share what's working for you.
3:00 PM	4:00 PM	FDM Fire Records	FDM - Overview & New Functionality	Andy Smit	Meeting Rooms 13&14	Classroom	80	1	This session will provide an overview of CentralSquare's go forward Fire RMS platform. We will also walk you through some of the key differentiators within the VP2 solution and discuss new features in the works for 2020.
3:00 PM	4:00 PM	9-1-1	911 Demonstration	Andrew Campbell	Demo Theater	Theater	50	1	911 Demonstration

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4:15 PM	5:15 PM	Pro Suite	CAD and Mobile CAD Roundtable	Perri McPhee	Meeting Rooms 1&2	Classroom	80	1	Have questions for the experts? Bring them to this dedicated Pro Suite CAD roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use Pro Suite CAD and share what's working for you.
4:15 PM	5:15 PM	Pro Suite	NIBRS Panel	Jason Gilbert (Warrensburg, MO PD), Molly Casanova (Ramsey County Sheriff's Office), Corey Blauwet, Stephanie Uher, Corey Flannery	Meeting Rooms 6&7	Classroom	50	1	Ask the experts. We'll have a panel of Pro Suite experts available to answer your NIBRS related questions. We'll have a combination of agencies who use Pro Suite to submit their NIBRS reports as well as CentralSquare employees who will be able to answer questions on the Pro Suite approach to NIBRS.
4:15 PM	5:15 PM	EmergiTech	Roundtable - EmergiTech	Anne Todd	Meeting Room 3	Classroom	80	1	Have questions for the experts? Bring them to this dedicated EmergiTech roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use EmergiTech and share what's working for you.
4:15 PM	5:15 PM	Field Ops	What's New and Coming in Field Ops?	Marcus Edgington	Meeting Rooms 8&9	Classroom	80	1	Want to learn more about what is new and exciting in Field Ops? Join us for an overview of what has changed over the last year and get a sneak peek at what's coming. Learn how your agency can gain exciting functionality.
4:15 PM	5:15 PM	Pro Suite	Civil and Financial Roundtable	Peder Lunde	Meeting Rooms 11&12	Classroom	80	1	Have questions for the experts? Bring them to this dedicated Civil/Financial roundtable. This session is a great opportunity to take advantage of the ideas and experiences of others who use Civil and Financial and share what's working for you.
4:15 PM	5:15 PM	Pro Suite	CentralSquare's approach to Data Conversions	Mike Oppelt	Meeting Rooms 13&14	Classroom	80	1	Would you like to understand CentralSquare's Public Safety & Justice approach to data conversion? In this session, Mike Oppelt will walk you through the approach we take to data conversion and what your agency can expect in the data conversion process. Special points include: what are the conversion methodologies and strategies, what will be asked of my agency, and how can all parties work to ensure an accurate and timely conversion.
4:15 PM	5:15 PM	Pro Suite	Pro Suite Demonstration	Dan Freemark	Demo Theater	Theater	50	1	Pro Suite Demonstration

7:00 PM - 10:00 PM CLOSING EVENT IN EXHIBIT HALLS 1 & 2